

WITC Impact

Wisconsin Indianhead Technical College

VOLUME 16

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Equipment Technician program

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WISCONSIN INDIANHEAD TECHNICAL COLLEGE

WITC Impact

WITC Impact is published for the community, alumni and friends of Wisconsin Indianhead Technical College.

Direct correspondence to: Jena Vogtman, WITC, 600 North 21st Street, Superior, WI 54880.

WITC is part of the Wisconsin Technical College System, with four campus locations (Ashland, New Richmond, Rice Lake and Superior), three outreach centers (Balsam Lake, Hayward and Ladysmith), and an administrative office in Shell Lake.

Visit our website at witic.edu.

EDITOR
Sara Franc

GRAPHIC DESIGN SERVICES
Kristi Ayers

CONTRIBUTING WRITERS
Melissa Kramolis
Josh Lee
Paula Meisner

PHOTOGRAPHY
Sara Franc
Melissa Kramolis
Josh Lee
Paula Meisner

DIRECTOR OF MARKETING AND COMMUNICATIONS
Jena Vogtman

MISSION STATEMENT
Learning is our passion. As Northwest Wisconsin's leader in technical education, WITC creates dynamic opportunities for career preparation and personal effectiveness. We are committed to making each and every experience with us meaningful and professional.

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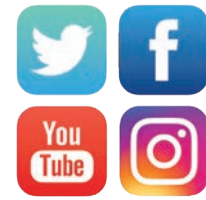
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Like Us. Follow Us. Watch Us.



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Get your application fee waived! Visit witic.edu/apply, follow the prompts to complete your application. Enter the coupon code: **WITCIMPACT19**
Coupon code is valid through Dec. 31, 2019.



MEET TRAVIS NEZ

**Start at WITC,
Transfer & Save**

WITC has developed transfer agreements with many four-year private colleges and universities

witic.edu/transfer

Travis started taking college credits in high school when he participated in dual credit courses through Northcentral Technical College to earn high school and college credits simultaneously. After he graduated from high school, he attended WITC and earned an Associate of Applied Science in Business Management and a Supervisory Leadership Technical Certificate.

Shortly after Travis's WITC graduation in 2014, he began to seriously consider going to law school. Growing up in rural Northern Wisconsin, Travis noticed a need for attorneys in the region.

"Fewer than 40 percent of Wisconsin's lawyers practice outside of the major urban areas," explained Travis, citing a Wisconsin Public Radio article. "I'm a member of the Colorado River Indian Tribes (Parker, Ariz.), and the shortage of attorneys especially hurts the Native American community."

While Travis contemplated his future in law, he continued his educational journey by transferring all of his WITC credits to the College of St. Scholastica in Duluth. In 2016, Travis graduated Suma Cum Laude with a Bachelor of Arts in Management, and he got accepted to the Mitchell Hamline School of Law in St. Paul.

In law school, Travis took classes that were specific to federal Indian and tribal law with the goal of filling a much-needed gap in the legal profession in rural Wisconsin. In May of 2019, he graduated with his Juris Doctorate.

Travis will take the Wisconsin Bar Exam in February of 2020 and plans to start his own practice in his hometown of Phillips, Wis.

“The training at WITC provided the foundational practical skills that are used in every workplace. Not only are computer skills necessary, but marketing and advertising, budgeting and accounting are also critical in a successful law firm.**”**



Five Reasons to Start Your Education at WITC

1 You want to stay close to home OR you would like to move farther away. WITC has four different campuses to choose from located in Ashland, New Richmond, Rice Lake and Superior plus three outreach centers in Balsam Lake, Hayward and Ladysmith, so if you want to live close to home or you want to move farther away, WITC has a campus for you.

2 You learn best in a hands-on environment. To best prepare you for your future career, WITC utilizes hands-on learning. Through simulation technology and hands-on assignments, you can practice real-world situations in the classroom.

3 You prefer flexible learning options. Scheduling classes around commitments is easier than ever with fully online programs, hybrid classes, evening or weekend class options, WITC Flex and the new Your Choice option. witic.edu/flexible

4 You would like to graduate with as little debt as possible. WITC offers scholarship options along with a significantly lower cost per credit than other college options, but there are other ways to save money by attending WITC. You may find that you spent more time and money obtaining a bachelor's degree when an associate degree would suffice. While pursuing said bachelor's degree, you lose time and money that could be spent gaining valuable experience in the

industry. However, there are careers that do require a bachelor's degree. That's why WITC provides transfer agreements with many four-year public colleges throughout Wisconsin. By beginning your college education at WITC and transferring, you can ultimately save nearly half the tuition cost than beginning your education at a four-year college.

5 You want to make valuable connections with instructors and industry professionals. Because of the smaller class sizes, you can connect with your instructors. When it comes time to job hunt, you will need references and connections to the industry. Since your instructors spend time with you individually, they will prove to be valuable in your future job hunt.

MEET KRISTINE PENARD

Diesel Equipment Technician student

“I chose this program because I have an interest in engines, particularly diesel engines. I previously worked at a dealership, mostly doing oil changes and tire rotations, and I had an interest in the pick-ups and over-the-road trucks. I chose WITC because it was close to home and fellow students I have talked to love the experience they had at WITC.”



NEW!

Diesel Equipment Technician

NEW RICHMOND CAMPUS

TWO-YEAR
PROGRAM



The majority of your classes will be conducted in the shop where you'll gain hands-on experience with diagnosing, repairing and analyzing diesel equipment.

If you're interested in diesel equipment and enjoy working with technology, this is the program for you!

The Diesel Equipment Technician program prepares students to service and repair diesel trucks and diesel-powered agricultural and industrial equipment. The curriculum covers diesel engines, power trains, electrical/electronic systems, chassis systems, brakes and hydraulics.

- The majority of the classes are conducted in the shop where students gain hands-on experience with diagnosing, repairing and analyzing diesel equipment
- Students will spend their second year of the core program courses getting hands-on training at Hammond Truck and Trailer repair, a division of Russ Davis Wholesale
- Get trained with the skills employers are looking for within the diesel industry

- **Technical Diploma**
- **57 Credits | 2 Years**
- **Financial Aid-Eligible**
- **New Richmond Campus**

Learn more at
witc.edu/diesel



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MEET RON RAMOS

Veterinary Technician Student



WHY DID YOU CHOOSE WITC?

I chose WITC because of the dedication the staff has to the students and their passion for passing on years of experience and knowledge.

I first worked with WITC through programs with Veterans of Foreign Wars Post 10818 and saw first-hand the outstanding level of quality education, student life and commitment to serve the community.

After further research, WITC's Military Friendly® School designation solidified my decision to start the next chapter of my life with WITC.

The staff has made it a breeze when navigating the world of veterans' educational benefits.

WHAT INTERESTED YOU IN THE VETERINARY FIELD?

I started in the veterinary field as a receptionist as a way to keep busy and as a form of animal therapy after struggling to adjust post-service. My work has since evolved into a position as a veterinary assistant. I love assisting animals and working in a fast-paced environment that's never the same each day.

WHAT ARE YOUR GOALS AFTER GRADUATION?

After graduation, I hope to be able to use the skills I've learned to help provide better care to animals and to educate owners about the needs of their pets. I'd also like to work on expanding the amount of veterans who may be interested in the veterinary field or who may not know this career path is an option.

WHAT DO YOU LOOK FORWARD TO THE MOST IN THIS CHOSEN PROGRAM/CAREER?

I look forward to learning more about assisting with surgical procedures and gathering as much hands-on experience as I can to be able to confidently execute the duties of a veterinary technician upon program completion.



Become a Veterinary Technician

Combine your love for animals and your passion for science

Students in the Veterinary Technician program will learn to obtain patient history and perform the initial physical exam, place intravenous catheters and give injectable medications, anesthetize and monitor patients, assist in surgery, apply bandages and splints and evaluate lab samples under a microscope. Students will also be trained to do dental cleanings on dogs and cats.

Associate Degree
64 Credits | 2 Years
Financial Aid-Eligible
New Richmond Campus

Learn more at witc.edu/veterinary-technician

- Strong demand for veterinary technicians in traditional clinical settings, veterinary sales and research
- Work alongside veterinarians and other veterinary technicians in the field to get real-world exposure to the challenges faced day-to-day
- Access to experienced instructors in a small class setting



WITC is proud to have earned the **2019-2020 Military Friendly® School** designation by VIQTOY, the leader in successfully connecting the military community to civilian employment, educational and entrepreneurial opportunities.

5 Highest Paying Careers at WITC

Get the biggest bang for your buck with these five programs available at WITC, all of which can be completed in just two years and cost less than \$15K to complete.

Automation for Industrial Systems



5 \$50,040
average annual salary
within six months

- 100% of graduates employed within six months
- Program Length: 2 Years
- Estimated Program Cost: \$12,984

Automation for Industrial Systems is a 64-credit associate degree that is unique in the state of Wisconsin. Available at the New Richmond campus, this program will teach students how to install, troubleshoot, program, and repair electrical, light mechanical and computer systems used in industry to control and automate machines or processes. The first year of the program focuses on learning IT skills, and upon successful completion of the program, graduates will have earned an IT-Network Technician technical diploma in addition to an in addition to the automation associate degree. .

Typical positions available to graduates include: control systems technician, programmable logic controller (PLC) technician, instrument technician, industrial automation technician, computer technician, network technician, controls engineer, automation engineer.

Machine Tool Technician



4 \$56,844
average annual salary
within six months

- 100% of graduates employed within six months
- Program Length: 1.5 Years
- Estimated Program Cost: \$13,100

Machine Tool Technician is a 61-credit technical diploma available at the Superior campus. In this two-year program, students will learn to operate and set up machine tools for the machining industry in a hands-on learning environment.

Machinists use machine tools, such as lathes, milling machines and grinders, to produce precision metal parts. Machinists use their knowledge of the properties of metal and machine tools to plan and carry out the operations necessary to make precise specification machined parts. Typical positions available to graduates include: CNC machinist, maintenance machinist, machine tool operator, machine setup person, tool room machinist, CNC programmer and apprentice machinist.

This program is accepting applications for the spring 2020 semester, which starts in January.

Nursing – Associate Degree



3 \$59,136
average annual salary
within six months

- 97% of graduates employed within six months
- Program Length: 2 Years
- Estimated Program Cost: \$14,071

The Nursing – Associate Degree is a 70-credit program available at the Ashland, New Richmond, Rice Lake and Superior campuses. Upon completion of the program, students are eligible to become a Registered Nurse through the state licensure examination. Graduates can also utilize WITC's articulation agreements to transfer their credits to earn a Bachelor of Science in Nursing.

Registered Nurses record patients' medical histories and symptoms as well as perform diagnostic tests and analyze results. They also operate medical machinery, administer treatment and medications and help with patient follow-up and rehabilitation. RNs may also run general health screenings or immunization clinics, blood drives and public seminars on various conditions.

Industrial Maintenance Technician



2 \$60,972
average annual salary
within six months

- 100% of graduates employed within six months
- Program Length: 2 Years
- Estimated Program Cost: \$11,182

Industrial Maintenance Technician is a 55-credit technical diploma that can be completed in two years. Available at the Superior campus, this program can lead to multiple career options in a challenging yet rewarding field.

In this program, students will get hands-on experience in welding, hydraulics, machining, plumbing, electricity and mechanical maintenance.

Typical positions available after graduation include: maintenance technician, maintenance welding, maintenance technician assistant, maintenance technician foreperson, and maintenance machinist.

Automated Packaging Systems Technician



1 \$61,980
average annual salary
within six months

- 100% of graduates employed within six months
- Program Length: 2 Years
- Estimated Program Cost: \$12,565

The Automated Packaging Systems Technician technical diploma is unique in the state of Wisconsin, there's nothing else like it! The 64-credit, two-year program is available at the New Richmond campus. The program provides students with the skills to begin a career in the packaging industry.

The program emphasizes the maintenance and troubleshooting of electrical, mechanical, fluid power, robotics and programmable logic controller components on packaging machines.

Typical positions available after graduation include: packaging systems assembler, packaging systems operator, maintenance technician, field service technician and line mechanic/adjuster.

Cultivate Your Passion for Farming



NEW! Farm Operation Technical Diploma

“Agriculture is the most healthful, most useful and most noble employment.” – George Washington

A lot has changed since George Washington was our president, but some things remain the same. Farming is still as healthful, useful and noble as ever.

Whether you’re running the family farm or starting your own family farm, this program has something for everyone who is interested in agriculture.

Through classroom and in-the-field instruction, you’ll gain skills in livestock, nutrition, crop and soil management, commodities and marketing, emerging trends in agriculture, and farm and records analysis.

Take one class at a time, complete a certificate or obtain the full degree!

This program has career pathway certificates built in, which allow you to earn as you learn. You can earn a certificate in Crop Production, Livestock Production and Agricultural Business Fundamentals.

Typical positions available to graduates include:

- Farm Manager/Operator
- Farm Owner
- Farm/Field Crop Manager
- Livestock Farmer
- Breeder
- Farm Worker
- Dairy Laborer
- Dairy Herdsperson
- CSA Owner and Organic Farmer

“This program will give students a foundation of skills that they will need to work on a family farm. It’s quick and flexible, and you can be done in as soon as a year or spread it out to work with your schedule. I try to teach practical and applicable lessons. I want my students to be able to go home to their own farms and use what they learned in class, whether that be soil sampling or looking at financial statements.”



JULIE WADZINSKI
Farm Operation Instructor



28 Credits | 1 Year
Available at Ashland, New Richmond and Rice Lake campuses

To learn more about the Farm Operation program, go to witc.edu/farmop

Experience Success.

Become an IT Superhero



WITC is professionally training cyber superheroes to detect, protect and defend against cyber attacks.

NEW! IT – Cybersecurity Specialist Associate Degree

Cybersecurity is the practice of protecting systems, networks and programs from digital attacks, and the demand for cybersecurity jobs is at an all-time high. Unfortunately, cyber-attacks are not isolated incidents and the number of attacks on businesses around the globe grows every year. Cybersecurity professionals are on the front lines planning, implementing and recovering from these types of attacks.



“You can pretty much throw a dart at the map anywhere you want and get a pretty good job. Businesses around the area are **eagerly waiting to hire cybersecurity specialists**. I can’t remember how long it’s been since I’ve had a student that went more than 30 days after graduation without a job offer. **Most of them even have jobs before they graduate.**” –WITC’s IT Instructor Mike Miller.

Typical positions available after graduation include:

- Network Administrator
- Network Support Specialist
- Cyber Security Specialist
- Network Security Specialist
- Network Specialist
- Computer Specialist
- SOC Specialist

63 Credits | 2 Years
Ashland*, New Richmond, Rice Lake, Superior*
*Only first-year coursework available at the Ashland and Superior campuses

To learn more about the program, go to witc.edu/cybersecurity

WITC is affiliated with the following industry partners providing students with access to a variety of materials and software: Cisco, CompTIA, Microsoft, Palo Alto and VMware. As a member of the Microsoft, Cisco and VMware academies, students in the IT programs receive free access to vendor software and tools. Students may choose to complete certifications, many through the on-campus VUE testing center. Industry certifications students may pursue include: CompTIA+, Network+, Linux+, Security+, PenTest+, CSA+, CISCO:CCENT, CCNA Routing and Switching, CCNA Wireless, CCNA Security, CCNA Cyber-Ops, Microsoft Windows, MTA, MCSA, MCSE, VMWare, CEH and CISSP.



Architecture students re-imagine the Spooner Roundhouse, Page 14



Gerontology brings aging simulations to the Capitol, Page 16



Students practice the art of hospitality, Page 15

WITC IN THE COMMUNITY

Twice a year, WITC graduates hundreds of students who are eager to employ their newly acquired skills and make an impact in our communities. You probably encounter these graduates every day without realizing it. In fact, 1 out of 16 people in the WITC district have taken a class at WITC. They are your nurses, bankers, truck drivers, police officers, teachers, cosmetologists and so much more. However, before these students even graduate, they are out there making their mark on your communities.

Throughout the school year, WITC students and their instructors partner with members of the community to implement a project. These projects vary in scope, but they always improve the community and provide students with hands-on work to practice what they learn in the classroom. Check out a few of the community projects WITC students were a part of this year.



Free Community Computer Clinic, Page 13

Students Put the IT in WITC

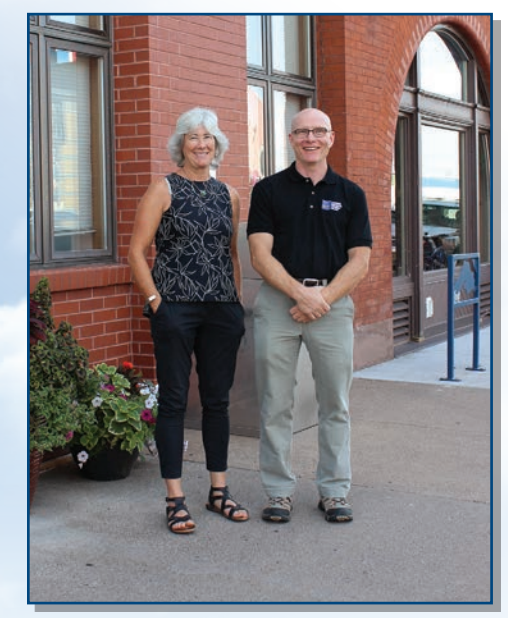
WITC-Ashland Information Technology (IT) students conduct a free computer clinic for the community at the Vaughn Public Library annually.

The IT students work together with community members to solve their computer problems from removing malicious software, to hard drive repair, installing programs and more.

“It’s a great opportunity for our IT students to interact with people which is a huge part of the IT field,” said WITC-Ashland IT Instructor Paul Gordon. “To be able to communicate with somebody to find out what the problem is and to be able to solve their problem optimally requires a lot of interaction with people so to give students that experience is one of the main benefits. It also gives us a sense of what people are using technology for, how they’re using it and where they’re having problems and that can help us to improve our instruction/programming.”

Vaughn Public Library Director Sarah Adams says the free service they provide has been beneficial. “I think we complement each other well. WITC brings in expertise that we don’t necessarily have and then we have an audience that the students don’t always get to interact with.”

Gordon says he plans to continue collaborating with the library to give his students the opportunity to provide computer literacy and expertise to the community.



WITC-Ashland IT Instructor Paul Gordon and Vaughn Public Library Director, Sarah Adams

“I encourage anyone with computer issues to attend the computer clinic. I have sought out their computer troubleshooting expertise several times and have found the students to be very knowledgeable and patient with my list of questions! This clinic is such a valuable resource and fills a void for at-home and small business users who don’t have an IT person on staff. I highly recommend working with WITC students!”

–Kim Brye



We've Been Workin' on the Railroad

In 1889, the North Wisconsin Railway station was built at 45° 49' 33" N 91° 53' 28" W, which we now call Spooner. Spooner's economy once thrived as a hub for the railroad, but the once bustling station and roundhouse now sit forlornly on the outskirts of town.

But that will soon all change.

The Friends of the Railroad Park is a 501c3 nonprofit organization dedicated to preserving Spooner's railroad heritage by renovating one of the few railway roundhouses left in the country, and WITC's Architectural Commercial Design students (now graduates) are helping to bring some of that history back to life.

Addie Erdmann is on the board for the organization, and she connected with WITC's Architectural Commercial Design program students to develop some initial design concepts.

"We let them think of the grandest ideas they possibly could, and they delivered. It was really cool to partner with them because they have an eye and a vision that a lot of the people on the board wouldn't have thought of. Now, we're working with an architect group in the area, and we gave the student's designs to the architects. They're going to try to implement some aspects of the designs."

While the full completion of the project will take more than 10 years, the

ultimate plan for the roundhouse is to be a community center for weddings, live music, farmer's markets, etc. They also hope to turn the surrounding park area into a picnic pavilion with a playground, splash pad, volleyball and basketball courts.

If you're interested in helping to bring this dream to fruition, consider donating to the Friends of the Railroad Park. To donate, visit www.spoonerrailroadpark.com/donate.



From left to right: Alisha Gilbertson, Austin Wolf, Matt Swiontek, Brett Chinavare, Collin Spears, Megan Bartz, Michaela Hudson (instructor) in front of the roundhouse in Spooner, Wis.



Experience. Success.

Hospitable Hearts

Students practice the art of hospitality

Hospitality is a vital part of successful businesses, and these WITC students will be a key part of that success. The Hospitality Foundations program is designed for individuals with intellectual disabilities or other obstacles that may hinder the transition into college. Students spend the first eight weeks with skill-based learning, career exploration and workplace readiness training. The second eight weeks provide community-based experiences in entry-level hospitality and other customer service employment internships.

"It warms my heart to see the support that the community and businesses are open to offering our students. Each student has something different to offer, so we strive to be mindful of their hopes and dreams for their futures with each placement," said Denise DeGidio, Hospitality Foundations instructor.



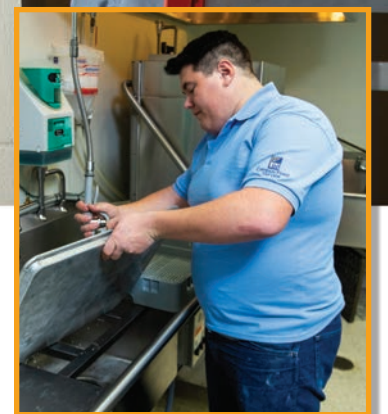
Steven Bishop on duty at WITC



Joan Fridenfelds (instructor), Tammy Will (assistant director of academic support), Megan Gilbertson (student), Emma Schwendeman (student) and Denise DeGidio (instructor) at graduation.



Student Megan Gilbertson practicing her server skills with Heidi Diesterhaft, hospitality foundations program director and accommodation specialist.



Joseph Hurt assisting with kitchen duties at WITC.

"I love partnering with the Hospitality Foundations program to give students an opportunity to do a job that brings them purpose and enjoyment. The residents also enjoy the students and visiting with them."

— Melissa Kern, immediate past president of the Association of Nutrition and Foodservice Professionals, Wisconsin chapter

Hospitality Foundations is available at the New Richmond and Rice Lake campuses. For further information or for help in applying, contact Heidi Diesterhaft at 800.243.9482 ext. 5522.

Gerontology at the Capitol



Legislative staffers Samantha Linden (Sen. Bewley – D) and Ericka Braatz (Rep. Quinn – R) are using goggles that simulate aging-related vision impairments. The goggles simulate macular degeneration, cataracts, glaucoma, diabetic retinopathy, retinitis pigmentosa and unilateral detached retina.

As a result of recent participation in the Wisconsin Technical College Showcase in February 2019, Gerontology-Aging Services Professional Instructors Kimberly McDonald and Jennifer Ellis brought their physical aging simulation equipment to the Capitol.

“Having legislators and staffers experience a variety of aging-related conditions through this simulation opportunity is phenomenal! There are a lot of aging and disability-related legislative items being considered at the Capitol as we speak.”

—Jennifer Ellis, Gerontology - Aging Services Professional Instructor at WITC

Senator Bewley’s office, with support from Representative Romaine Quinn’s office, hosted a day-long opportunity on June 13th for legislators and their staff to use various pieces of aging simulation equipment that is embedded into the Gerontology program.

Equipment made available to the legislative offices included the aging suit, hemiparesis (stroke) suit, kyphosis simulator, Parkinson tremor gloves, vision impairment goggles, back pain simulator, tinnitus simulator, and the COPD simulator.



Legislative staffer Samantha Linden from Senator Janet Bewley’s (D) office is garbed in the hemiparesis simulator. This equipment impairs Samantha’s vision, hearing, arm and leg movement as though she has complete one-sided weakness that is often the result of a significant stroke.

YOUR INVESTMENT, THEIR FUTURE.

Your gift may be the one thing that makes college a possibility.

► **DONATE TODAY!**

Our students often have individual struggles. The WITC Foundation continues to provide important financial assistance to the students we serve. Each year the Foundation awards hundreds of scholarships and is the key resource for emergency student grants and loans. Scholarships and other available assistance play a critical role in the success of our students.

FY2019 Student & College Support Statistics

- 770 scholarship applications
- 612 scholarships awarded
- Nearly \$280,000 in total scholarship disbursements
- Average scholarship award = \$456
- 33 emergency loans provided totaling \$10,697
- Gas and grocery cards = \$11,342
- Testing Fees = \$3,523
- Nutritional Assistance Program = \$2,031
- College, Program & Club Support = \$37,137



► To donate to the WITC Foundation, visit witc.edu/foundation

2019 FINANCIAL STATEMENT

	Unaudited 2019	Audited 2018
ASSETS		
Current Assets		
Cash and cash equivalents	\$150,254	\$61,471
Accounts receivable	\$9,963	\$3,068
Total Current Assets	\$162,134	\$64,539
Investments	\$4,928,356	\$4,766,065
TOTAL ASSETS	\$5,090,490	\$4,830,604
LIABILITIES AND ASSETS		
Current Liabilities		
Accounts payable	\$58,923	\$58,324
NET ASSETS		
Unrestricted	\$309,409	\$306,596
Temporarily Restricted	\$1,089,430	\$1,039,951
Permanently Restricted	\$3,376,254	\$3,237,986
Total Net Assets	\$5,031,567	\$4,772,280
TOTAL LIABILITIES AND NET ASSETS	\$5,090,490	\$4,830,604

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Residential Customer

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Programs and Certificates

94% of WITC
Graduates are
Employed within
Six months

\$40,668
Average Annual
salary for
graduates

witc.edu/programs

Quality Education for You and Your Community.

Accounting
Accounting Assistant
Administrative Professional
Advanced EMT
Agricultural Power and Equipment Technician
Architectural Commercial Design
NEW! Architectural Woodworking/
Cabinetmaking
Automated Packaging Systems Technician
Automation for Industrial Systems
Automotive Service Technician
Automotive Technician
Billing and Posting Clerk
Broadband Customer Service Specialist
Broadband Installer
Broadband Networking Services
Business Management
Community-Based Residential Facility
Caregiver
Construction and Cabinetmaking
Construction Essentials
Cosmetology
Criminal Justice Studies

Dairy Herd Management
Dental Assistant
NEW! Diesel Equipment Technician
E-CHILD
E-Connect—Child Care Services
Early Childhood Education
Emergency Medical Technician
Emergency Medical Technician—Paramedic
Entry Level Machining
NEW! Farm Operation
Financial Services
Financial Services Customer Representative
Gerontology—Aging Services Professional
Health Information Technology
Health Office Professional
Healthcare Receptionist
Heating, Ventilation, Air Conditioning and
Refrigeration
NEW! Hospitality Foundations
Human Resource Management
Human Services Associate
HVAC Installation Technician
Industrial Maintenance Technician
Industrial Systems Specialist
NEW! IT—Cybersecurity Specialist
IT—Systems Administration Specialist
IT—Web and Software Developer
Leadership Development
Leadership Essentials
Machine Tool Operation

Machine Tool Operation—CNC
Machine Tool Technician
Machine Tooling Technics
Marine Repair Technician
Mechatronics Basics
Medical Administrative Professional
Medical Assistant
Medical Billing Specialist
Medical Coding Specialist
Microsoft Office
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